

**\*\*\*\*Note Call Feature Instructions only Apply to Phone Adapters Ordered After 9/19/2007. If you have received a Phone Adapter prior to this date please call Customer Service at 1-888-821-9002.**

## **Call Features: Voicemail: Basic Start-Up: By Internet? By E-mail?**

### **Basic Start-Up:**

#### **Recording Your Greeting Step by Step:**

1. Pick up your Handset and Press 7778# [You are now logged into your Voicemail]
2. Press 0 to access your "Mail Box Options"
3. Press 1 to record your greeting [The automated prompt will say "Record your unavailable message"]

#### **Adding a Password:**

The Voicemail system does not require a password, but you may add one while you are logged into your voicemail.

1. Press 0 to access your "Mail Box Options"
2. Press 2 for "Change Password"

### **Managing Your Account Online:**

#### **Just Follow These Simple Step by Step Instructions:**

1. Go to our website: [www.MyMasterDigital.com](http://www.MyMasterDigital.com)
2. Click on any of the links presents for "My Account"
3. Log-in using your Online ID [your telephone number without any breaks, i.e. 5552543023] and your password [provided by request through e-mail]
4. Click on "Voice mail" from the left hand side menu bar and follow the simple instructions presented on our Voice mail page.

### **Receiving Voicemails by E-mail:**

#### **Just Follow These Simple Step by Step Instructions:**

1. Go to our website: [www.MyMasterDigital.com](http://www.MyMasterDigital.com)
2. Click on any of the links presents for "My Account"
3. Log-in using your Online ID [your telephone number without any breaks, i.e. 5552543023] and your password [provided by request through e-mail]
4. Click on "Voice mail" from the left hand side menu bar and follow the simple instructions presented on our Voice mail page.
5. Type your e-mail address inside the box labeled for Voicemail forwarding.

**Note:** Inside Voicemail settings you can adjust the number of rings that will activate your Voicemail

## **Call Features: Three-Way Calling: What does it Do? How does it Work?**

### **What does it Do?**

3-Way Calling allows you to have a conversation with 2 other people at the same time.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

1. Pick up the handset and listen for the dial tone.
2. Dial your first party. Once you get connected, ask your party to stay on the line.
3. Press the switch hook or flash button on your phone [This places your 1<sup>st</sup> party on hold]
4. Listen for the dial tone and dial the 2nd party.
5. After the 2nd party is connected, press the switch hook or flash button again, and you'll all be connected!

**Important Information:**

- If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

**Call Features: Call Transfer: What does it Do? How does it Work?****What does it Do?**

Call Transfer allows you to direct individual incoming and outgoing calls to any number in the US and Internationally. This feature is also called Blind Transfer.

**How does it Work?****Just Follow These Simple Step by Step Instructions:**

1. Press the switch hook or flash button on your phone [This places your party on hold]
2. Dial \*98
3. Dial the number you want your party transferred to
4. The call is transferred when the number is entered. You will hear a confirmation tone followed by a regular dial tone.

**Important Information:**

- If the first party calls you, you will be charged normal plan charges for the number you connect that party with. If you call the first party and transfer that party, you will be charged according to your plan charges for both of the calls.

**Call Features: Speed Dialing: What does it Do? How does it Work?****What does it Do?**

Speed Dialing allows you to call people by pressing only one button.

**How does it Work?****Just Follow These Simple Step by Step Instructions:**

Before you can press one button for a family member or friend, you must first assign them a number:

1. Pick up the handset and listen for a dial tone.
2. Press \*74 [you will hear no sound]
3. Press 2 [This is the Speed Dial Number you are assigning to the telephone number]
4. Now dial the number you wish to assign starting with Area Code + Phone Number
5. After a brief silence you will hear 2 tones that indicate the number has been assigned
6. To set up additional numbers or reset numbers you need to simply repeat the previous procedure

**Important Information:**

- You cannot assign a telephone number to (0) or (1)

**Call Features: Call Forwarding: What does it Do? How does it Work?****What does it Do?**

Call Forwarding automatically transfers all your incoming calls to any number you choose in the US, even cellular phones.

## **How does it Work?**

### **Just Follow These Simple Step by Step Instructions:**

1. Pick up the handset and listen for the dial tone.
2. Press \*72 + Area Code + Phone Number you wish to forward your calls to
3. Listen for the confirmation tone and hang up
4. To deactivate Call Forwarding, pick up the handset and listen for the dial tone.
5. Press \*73 and hang up.

### **Important Information:**

- Call Forwarding is not just helpful for when you are away from home and don't want to miss a call! Our other Call Forwarding features can also be used as a way to prevent important calls from being transferred directly to voicemail when you already on the phone and instead directed to another free line of your choice. These features are called Forward Busy and Forward No Answer. These features are explained in more detail on their independent pages.

## **Call Features: Call Forward-Busy: What does it Do? How does it Work?**

### **What does it Do?**

Call Forward-Busy automatically transfers all your incoming calls to a free line you chose when your caller reaches a busy signal on your line. This prevents important calls from being lost or diverted to voicemail.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

1. Pick up the handset and listen for the dial tone.
2. Press \*90 + Area Code + Phone Number you wish to forward your calls to
3. Listen for the confirmation tone and hang up
4. To deactivate Call Forwarding, pick up the handset and listen for the dial tone.
5. Press \*91 and hang up.

## **Call Features: Call Forward-No Answer: What does it Do? How does it Work?**

### **What does it Do?**

Call Forward-No Answer automatically transfers all your incoming calls to a free line you chose before the person calling you reaches your voicemail. This is a great way to insure that you won't miss any important calls to voicemail if you happen to be away from your phone only momentarily.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

1. Pick up the handset and listen for the dial tone.
2. Press \*90 + Area Code + Phone Number you wish to forward your calls to
3. Listen for the confirmation tone and hang up
4. To deactivate Call Forwarding, pick up the handset and listen for the dial tone.
5. Press \*91 and hang up.

## **Call Features: Call Forward-By Internet: What does it Do? How does it Work?**

### **What does it Do?**

Through your Account page you are able to control all of the Call Forward Features allowing you to never miss a call because you forgot to forward calls or change locations.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

5. Go to our website: [www.MyMasterDigital.com](http://www.MyMasterDigital.com)
6. Click on any of the links presents for "My Account"
7. Log-in using your Online ID [your telephone number without any breaks, i.e. 5552543023] and your password
8. Click on "Forward" from the left hand side menu bar and follow the simple instructions presented on our Call Forward page

## **Call Features: Call Do Not Disturb: What does it Do? How does it Work?**

### **What does it Do?**

Do Not Disturb sends all of your incoming calls directly to voicemail.

### **How does it Work?**

**To Activate:** Pick up Handset and listen for the dial tone. Press \*78

**To Deactivate:** Pick up Handset and listen for the dial tone. Press \*79

## **Call Features: Call Waiting: What does it Do? How does it Work?**

### **What does it Do?**

Call Waiting allows you to take calls while you are already on the line with another party. Our service allows you to disable call waiting for the length of a call or disable call waiting for all of your calls.

### **How does it Work?**

**Disable Call Waiting for the length of one call:** Pick up Handset and listen for dial tone. Press \*70

**Disable Call Waiting for All Calls:** Pick up Handset and listen for dial tone. Press \*57

**Reactivate Call Waiting [for all Call Waiting Settings]:** Pick up Handset and listen for dial tone. Press \*56

## **Call Features: Repeat Dial: What does it Do? How does it Work?**

### **What does it Do?**

Repeat Dial will continue to call a telephone number that is busy and immediately ring back to you when the line you are calling is free.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

1. Pick up Handset and dial the number you wish to connect
2. If there is a busy signal hang up
3. Dial \*66 to activate Repeat Dial and then hang up
4. Your phone will ring when the line is free

## **Call Features: Fax Mode: What does it Do? How does it Work?**

### **What does it Do?**

You can send faxes without using Fax Mode, but we highly recommend using our code to insure successful transfer of information.

### **How does it Work?**

Simply Press #99 before dialing the telephone number you wish to send your fax.

### **Important Information:**

- This quality assurance code is currently only available on the LinksysSPA2102 adapter

## **Call Features: Modem Mode: What does it Do? How does it Work?**

### **What does it Do?**

Modem Mode mimics the dialing speed of a modem and other internal setting to allow compatibility with Modem based services in your home. These services include DVRs (Tivo, Replay TV, etc.), home alarm systems and a myriad of other devices.

### **How does it Work?**

Most of the Modem based services you will encounter have similar options for setting the dialing number. You generally access this information in their customer support settings and simply need to access the page that controls the outside dialing features. Once you find this control you will add \*99.

### **Important Information:**

Every system is slightly different, if you are unable to find the settings for your particular system and require the help of their customer service/tech support you will need to explain to them that you require access to the call settings and specifically the controls for outside dialing. If they are changing the settings for you tell them that \*99 is the code for modem mode with your VoIP provider.

## **Call Features: Anonymous Call Rejection (ACR): What does it Do? How does it Work?**

### **What does it Do?**

Anonymous Call Rejection blocks telephone calls coming from calling parties that have blocked their telephone number from displaying on Caller ID.

### **How does it Work?**

**Activate Anonymous Call Rejection:** Pick up Handset and listen for dial tone: Dial \*77

**Deactivate Anonymous Call Rejection:** Pick up Handset and listen for dial tone: Dial \*87

### **Important Information:**

- When ACR is activated people calling with blocked numbers will experience a 30 second delay followed by a message saying "Your call was not accepted." If the caller wishes to connect they will have to press \*68 and your telephone number to disable their call blocking.

## **Call Features: Call Redial: What does it Do? How does it Work?**

### **What does it Do?**

Call Redial allows you to call back the number that was last dialed through your adapter.

### **How does it Work?**

**To activate Call Redial:** Pick up handset and listen for the dial tone: Press \*07

### **Important Information:**

- This feature is currently only available on our LinksysSPA2102 Adapter.

## **Call Features: Call Return: What does it Do? How does it Work?**

### **What does it Do?**

Call Return allows you to call back the last person who called whether it was 2 seconds ago or 2 days ago.

### **How does it Work?**

**To activate Call Return:** Pick up handset and listen for the dial tone: Press \*69

## **Call Features: Call Bridging: What does it Do? How does it Work?**

### **What does it Do?**

Call Bridging allows you to act as a switch and connect two calling parties. You can connect local, long distance and international telephone numbers at no expense to either party.

### **How does it Work?**

#### **Just Follow These Simple Step by Step Instructions:**

1. Go to our website: [www.MyMasterDigital.com](http://www.MyMasterDigital.com)
2. Click on any of the links presents for "My Account"
3. Log-in using your Online ID [your telephone number without any breaks, i.e. 5552543023] and your password [provided by request through e-mail]
4. Click on "Bridge Call" from the left hand side menu bar and follow the simple instructions presented in your Call Bridging page

### **Important Information:**

- You are technically initiating separate calls and will be charged according to your plan charges for those two calls. There are no additional costs for providing the connection, but if you are calling a country out of your plan or exceeding your allotted minutes you will incur the normal rate.